

REVIEWS CONTINUED

“Thanks for keeping us moving forward.”

The great people at FastCut are by far the most passionate people I know! They stand behind their product hands down. Its so true in today's industry that passion and quality starts from the top down.. and boy do they show it. One word best describes the people and product at FastCut: AWESOME. Thanks for the best package in the business for sure.

Jarid Zazalack, Parts Manager, Shield Industries

“I'm entirely pleased with our machine, and impressed beyond expectation with your customer service and Tech support.

For giving me the confidence to choose the 5X10 G6 (water bed) as our first CNC burn table. We had been in the market for close to a year, and over that time I was amazed to find how many options were out there. With no prior experience with any CNC machinery and only being somewhat computer literate at best, made this a very apprehensive decision. After a few lengthy discussions over the phone, it was evident that Fast Cut's passion and high standards for every table leaving their shop rivaled our own. You have an excellent TEAM behind you. It's in the design, build quality, and ease of operation. I'm entirely pleased with our machine, and impressed beyond expectation with your customer service and tech support.

Julius Ledesma, Fabrication Foreman, Henry Production Inc.

“Working with FastCut and your staff could not have been better.”

The plasma table is exactly what I had imagined when I decided to open my own shop. Working with FastCut and your staff could not have been better. Everyone in your company has been very courteous and knowledgeable. It has been a pleasure to work with you and your staff. A big shout out to You, Billy, Jamie, Jordan, and every one at FastCut!

Greg, Advantage Fab

“Beyond our original expectations. Your service support has been invaluable and made our learning curve painless.”

CEC, CEC's Manufacturing Manager, our burn table operator and manufacturing workers are very pleased with the parts we make on our FastCut CNC 6' x 12' gear drive plasma table. The computer accepts burn materials transmitted from a remote source. The controls are positive and produce outstanding parts. We work with 3/16", 1/4", 3/8", 1/2", 3/4" and some 1" plate thicknesses. The gear drive table, FastCut controls and 200 amp plasma running air to air produce excellent parts at above average cutting speeds. We want to

compliment FastCut on your excellent operator training program, burn material training and service training. We have been operating the table for over six months and it performs beyond our original expectations. Your service support has been invaluable and made our learning curve painless. You can bring a potential buyer to see our table anytime!

Roger Smith, Construction Equipment Company, Tualatin, Oregon, USA (<http://www.ceccrushers.com/>)

“The most productive tool in the shop. Helps me develop new products quickly and keep our business on the ‘cutting edge’.”

Investing in new tooling is intimidating, and I care greatly about accuracy, durability and customer service. Finding a company like FastCut was very refreshing as they focus on the same principles and are proud of their product. Russ and Jamie quickly helped me find the best table for our applications and budget while Jordan and Billy were available every step of the way to provide simple, no-nonsense answers to helping my table be as productive as possible. Since the table and all of the computer components are manufactured in house, my my table will never be shut down while components are on back order from who-knows-where. We live in the real world and I cannot stress how nice it is to have confidence in your tooling and these guys are setting the industry standard in accountability! Since I purchased our table FastCut has continued to improve its product and has helped to keep my table on the front line of technology and user friendliness, demonstrating their passion for the product. I never imagined the G7 fabricator would become the most productive tool in the shop, but it has and continues to help me develop new products quickly and keep our business on the ‘cutting edge’.”

Matt Titheridge, Moustache Metalworks, Rossland, BC (<http://mofab.ca>)

“Customer support at FastCut is by far the best I have ever run across!”

Jordan and Russ assume that your problems are their problems. They will go out of their way and take whatever time is needed solve them. The learning curve for the G6 and CNC programming is so easy even a Welder can do it.

Eric Lentz, Welder/Fabricator & CNC Plasma Programmer/Operator, Honolulu, Hawaii

“We can definitely recommend you to anybody who is looking for a great machine with a good price!”

We would like to take the opportunity to thank you for guiding us buying your Fabricator G6 CNC Plasma table as well as the ThermaDyne plasma cut machine. The continued support by your staff is very helpful. After almost a year of operating your machine weekly, we have become very familiar with it's operation and controls. We love the accuracy and precision and continue to learn working with the various programs such as Nestmaster and Sheetcam. The programs that came with our machine are easy to work with and are a real time saver. After delivery of your machine from British Columbia to our facility in Ontario we

experienced some issues due to transportation. But we were impressed with the action you took to provide us with some new parts and additional technical information. Thank you so much! With our company Ontario Plasma Design we specialize in durable outdoor and indoor metal art signs. Our focus is high quality and durability for all our signs and metal art work. Your CNC plasma table the Fabricator G6 has been a pleasant experience in helping us realizing and creating our beautiful metal art signs. Our table size is 5' x 10' which allows us to make large one piece signs. As a young and dynamic company we have joined the largest Canada's Outdoor Farm Show in Woodstock Ontario where we are able to expose our products to a wide variety of people from all of North America. I still want to mention that with the purchase of our machine you had promised us a wireless remote control. This remote control is such a great way of operating the machine, it is hard to imagine doing without it. It allows us to maneuver the torch anywhere on the table without losing its sight. It is also a great means of cutting materials manually. Russel, we want to thank you once more for the pleasant experience in dealing with you and your staff. After a year of knowing you and your machine we can definitely recommend you to anybody who is looking for a great machine with a good price!"

Lammert Brons & René Burggraaf, Ontario Plasma Design

“The customer service and tech support at FastCut CNC is as good as it can get.”

After cutting metal silhouettes by hand for over 22 years, I bought and wore out two of the blue hobby CNC machines and grew tired of the expensive tech support. It was time to upgrade to a production plasma cutting machine. First I tried a table that was a finished kit. After two months of assembly the thing still wouldn't work, so I sent it back. Finally, I went north to Kamloops to check out the guys at FastCut CNC. I spent an afternoon in their shop playing with one of their machines. I was sold and placed an order. It took a little longer than normal to receive my 5' x 12' table because they were on the road upgrading machines they had sold, at no charge to the customer. (Standing behind their product.) It was worth the wait. I went north again to pick up the machine. Arrived back at my shop at 4:30pm and was cutting parts by 8:00pm that night. That includes building a swing arm for the torch lead! The FastCut CNC machine has cut 40 hours a week for over two years with few problems. Almost all of which were operator error. The customer service

and tech support at FastCut CNC is as good as it can get. The machine cuts out perfect parts day in and day out with very little maintenance. And at a price that is much lower than that of other companies that have an army of sales people traveling all over the world raising the price of their product. Quality product from J. Dubs is flying out the door, due to a large part, the FastCut CNC machine in my shop. I would say that I would buy another one, but the construction of the table is such that I don't think I will ever need to. You can't go wrong with FastCut CNC!

Jerry Wayne Bement, J. Dubs

“I would buy this machine from FastCut again if the need ever arose.”

Russell, I am sending a quick note to say thank you for the tremendous product. I run a manufacturing company with clients worldwide, we have, however, begun to specialize in servicing some of the Port Terminals in the Metro Vancouver area. Our clients are on extremely tight deadlines with regards to loading ships so any mishaps with equipment can lead to huge bills from their clients for delays in vessel departure. It was the extremely tight turnarounds that dictated the purchase of a machine that could cut the shapes and the different materials that we use to keep our customers up and running. I researched all of the entry level and light production tables that I could and found the Fastcut G5 to be the perfect machine for my application. I purchased my 5' x 12' G5 Fabricator in September of 2007 and have never looked back. The machine is easy to learn and simple to operate. We now offer our customers a much quicker turn around on repair jobs as we no longer have to wait for material to be cut and shipped to us. This makes the breakdown repairs in the middle of the night on a weekend that much easier to handle. The machine was never purchased to compete with others for the plasma burning business but it has brought in new jobs and clients. In short this machine has been an invaluable addition to my business, customer service, although rarely needed, has been prompt and excellent. And yes, I would buy this machine from FastCut again if the need ever arose.

Richard Sikich, President, Westec Equipment International Ltd.

“So easy to use and the tech support is great.”

I purchased a FastCut CNC table five years ago as a replacement for another problematic machine. It was a great choice. It is reliable, easy to use, and maintenance free. I have cut from 20g sheet with the plasma unit to 3" plate with the oxy-acetylene machine torch. I can easily turn a business logo into a sign, and use the vectorized fonts that come with the software to match all sorts of type. This machine paid for itself faster than any other machine in my shop. The wireless remote control is a must, this machine is so easy to use and the tech support is great and there when you need them.

Douglas Gisi, Walla Walla, Wa.

“Saves our company time, money, and effort.”

We operate a steel fabrication shop that is on call 24 hours a day. This is where the FastCut CNC machine comes into operation, with the numerous amount of different components we burn on a day to day basis.

This machine burns an average of 1,500 sheets a year that vary from 12 gauge to 1 inch plate. If your looking for a CNC plasma system that is exactly what they say it is, you have found it – FastCut CNC. From the customer support to the timing belts, torch height control, and software its all first class. Now we are going to save you money and time with our knowledge of plasmas. We have used and abused all competitors top notch plasmas. The best on the market is the Thermal Dynamic from consumable life to piercing time – this is the BEST. Thank you FastCut CNC for the honesty about your machine that has done more than save our company time, money, and effort.

Kenny, Blake & Trent Altman, AMI FABRICATORS INC.

“First class service and a well designed machine.”

I’m writing today to express our sincere thanks for your first class service and complement you for producing such a well designed machine. In our industry, performing value added service is what separates us from our competitors and generates the profits. We needed a reasonably priced, low maintenance machine to keep the CNC plasma burning in-house in order to recapture the profits we were giving to our vendors and giving faster service to our customers. When we started to research CNC plasma cutting technology we envisioned a huge learning curve and weeks if not months of trial and error. We visited some fabrication shops that owned much higher priced machines, in overall we feel your machine is the market leader. Within the first few weeks we performed jobs in-house that were impossible before purchasing the G4 Fabricator, and we kept the money we would have paid our vendor for this work. Please extend our thanks to everyone at FastCut CNC for delivering a great product and excellent service to my company.

William R. Mankin II, Owner

“A breeze to install and painless in learning to operate”

It was a pleasure to do business with your company. I must say I had my reservations with purchasing such a product from the other side of the world. Your plasma table was a breeze to install and has been painless in learning to operate. It was great to have such wonderful support during the early stages of operation. I would have no hesitation in recommending your product to a prospective customer.

Noil Dolamore, Managing Director, TowRight

“I’m amazed at the quality of the machine and it’s finished product.”

We have already been using the table to cut parts for a job in Maine that we are going to tomorrow. I don’t know how we ever got along without it. I’m amazed at the quality of the machine and it’s finished product. If you ever need a reference for someone interested in your machine, feel free to have them contact us. We are VERY happy with ours.

Dave Lundell

